



# Holy Cross College, Ryde

517 Victoria Road, Ryde NSW 2112

Phone: (02) 9808 1033

Website: [www.holycrosscollege.org](http://www.holycrosscollege.org)

Email: [info@hccryde.catholic.edu.au](mailto:info@hccryde.catholic.edu.au)

Monday, 16 October, 2017

## Expiration of HP Chromebook Warranty

Dear Parents and Guardians,

This letter is to advise you that the warranty for your son's HP Chromebook will expire on Thursday, 18 January 2018. This will mean that the manufacturer's warranty which covers the device for software and hardware faults (not including physical and/or cosmetic damage) will no longer be valid.

If there are any issues with the device at present or if an issue arises in the weeks leading up to the end of the school year, I would strongly urge your son to raise it with the ICT Helpdesk so it can be logged with HP and be rectified while the warranty is still valid. Any repairs that need to take place in the new school year relating to the device, will require full payment upfront before the repair can take place.

If you have any questions relating to the expiration of the HP Chromebook warranty, please do not hesitate to contact me via email at [jake.ward@syd.catholic.edu.au](mailto:jake.ward@syd.catholic.edu.au).

Yours sincerely,

Mr Jake Ward  
ICT HELPDESK MANAGER

Mr Michael Reid  
ASSISTANT PRINCIPAL